Important Notice: Changes in Cheque Clearing Process Effective October 4, 2025

Date: 29th October, 2025

Dear Bank Customer,

This is to inform you that as per the directive issued by the Reserve Bank of India (RBI) Notification RBI/2025-26/73 dated August 13, 2025, the Cheque Truncation System (CTS) will undergo a significant upgrade to enhance efficiency and speed in cheque processing.

What's Changing?

The cheque clearing process will transition from batch-based processing to **Continuous Clearing and Settlement on Realisation under the Cheque Truncation System (CTS)** , implemented in two phases:

- **Phase 1**: Effective **October 4, 2025**
- **Phase 2**: Effective **January 3, 2026**

Key Highlights for Customers:

- **Continuous Clearing and Settlement:** It implies that cheques which have been deposited within defined cut-off, will be settled on same day (subject to realization of cheque and basis response received from NPCI), resulting in quicker settlement and faster access to your money.
- **Single Presentation Session**: Cheques will be scanned and sent to the clearing house continuously between **10:00 AM to 4:00 PM**.
- **Real-Time Processing**: Drawee banks will process cheques on a real-time basis and confirm their status (honoured/dishonoured) by **7:00 PM**.
- **Faster Settlement**: Settlement will occur hourly from **11:00 AM to 7:00 PM**, based on confirmed cheques.
- **Quick Credit to Account**: Once settlement is completed, presenting banks will credit the customer's account **within 1 hour**, subject to usual safeguards.

Customer Action Required:

- For any queries or assistance, please reach out to our customer support channels. Refer https://www.paytm.bank.in/contact for more details.

We appreciate your cooperation and look forward to serving you better with this enhanced cheque clearing system.

Sincerely,
Paytm Payments Bank Limited (PPBL)